

QUALITY ASSURANCE: AN INDISPENSABLE POLICY FOR EDUCATION AND HUMAN RESOURCES DEVELOPMENT IN NIGERIA

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Abstract

A critical appraisal of the level of development in Nigeria shows that a lot needs to be done to improve Education and Human Resource development in the country. Quality Assurance stands undoubtedly the panacea for this identified socio- economic gap. Human capacity/ building through conferences, workshops, seminars etc. would make an average Nigerian relevant when the education programs shall have been upgraded in line with the identified areas of needs for national development. Objectively speaking, since the last decade, ICT resources have become imperative for any meaningful development in Nigeria. In other words, ICT is assuming critical dimensions in the classrooms, but deplorably enough, not many teachers in the country are ICT complaint, to help realize this new trend in Education Industry. These innovative resources as computers, projectors, clever boards etc. are therefore becoming highly indispensable in the classrooms. Quality Assurance which refers to the planned and systematic actions deemed as necessary to provide adequate confidence that a product or service will satisfy given requirement for quality, will anchor on such tools as insistence on correct choice of Education planners for the system, recruitment of qualified personnel for the implementation, adequate supervision and inspection of the programs, provision of congenial and friendly learning environment and finally, ensure a good system of evaluation that will give confidence on the end products of the system. When this is achieved, by the Education institutions, the needs of the users of manpower/employers of labor) shall have been met in relation to the quality of skills acquired by the products (graduates). Against this backdrop, this paper x-rays the roles that Quality Assurance plays in Education and Human Resources development for standard service delivery in Nigeria, especially as a developing nation.

Keywords: Quality assurance, tool, Innovation service delivery